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PRESS RELEASE
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County of Maui Service Center set to close at the Maui Mall *Operations moving to new facility in Kahului*

The County of Maui Service Center will close in phases over two days at the Maui Mall on Jan. 14-15, 2021, as employees relocate to the new center located at 110 'Ala'ihī St., at the corner of Hookele and 'Ala'ihī streets in Kahului.

The last day for public service for the Department of Finance Real Property Assessment and Treasury divisions at the Maui Mall will be Jan. 14. The final day for Division of Motor Vehicles & Licensing (DMVL) at the Maui Mall will be Jan. 15.

The Real Property Assessment and Treasury divisions are scheduled to reopen on Jan. 19 at the new facility. Treasury will accept over-the-counter payments for the first time for water and solid waste services and will continue to accept payments for real property taxes.

The Treasury Division will begin accepting over-the-counter credit and debit card payments. However, a convenience fee will apply for real property tax payments. The fee is 2.35% for credit card payments and a flat rate of \$3.95 for debit card payments.

The DMVL will open for customer service at the new facility on Jan. 25. More time is needed to move DMVL because of extensive equipment and information technology relocation and testing work.

Office hours for all three divisions will continue to be from 8 a.m. to 4 p.m., Monday through Friday, except on holidays.

"I thank members of the public for their understanding and patience while the Service Center relocation is ongoing," Mayor Michael Victorino said. "This will provide better, more convenient and accessible service for our residents."

Customers are highly encouraged to renew their motor vehicle registration online at www.mauicounty.gov or at kiosks located at all Maui Safeway

stores and in the lobby of the Kalana O Maui Building in Wailuku. The DMVL Satellite offices located in Kihei, Lahaina, Hana, Lanai and Molokai will be open for customer service.

For locations, contact information and office hours, visit mauicounty.gov.

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